

Patient presents to Palmerston North
Emergency Department (ED) with
Shortness of Breath (SOB)

ED clinical team see and treat as
per normal procedures

Patient identified by ED clinical
team as safe for discharge.
Patient meets criteria for ED/POAC
COPD Pathway and is referred to
THINK Hauora

Email referral from ED to
incomingfaxes@thinkhauora.nz
and is alerted to Long Term
Conditions (LTC) facilitator. A
copy of fax referral is also sent to
LTC facilitator

Meets criteria if **ALL** of the following
apply:

- ED diagnosis or suspicion of COPD or asthma
- Current smoker/ ex smoker/ long term exposure to second hand smoke
- > 40 years if Maori or Pacifica OR > 50 years if European
- Eligible for funded NZ Healthcare services

LTC facilitator makes contact
with the CCN - LTC associated
with the patient's GP team and
provides referral information

Is patient
already enrolled
with a GP?

LTC facilitator connects patient
with an appropriate GP Team

CCN - LTC/GP team undertakes a review (either in person or
virtually) within 3-5 days of the patient's ED visit.
At this review the patient will have;

- Respiratory assessment
- Review of meds
- Social supports identified
- COPD Action plan established and entered on Indici/
MedTech patient management system
- Follow up appt booked within 10 - 14 days

CCN - LTC/GP team undertakes a follow up appt to include;

- Pulmonary rehab
- Smoking history and advice if req.
- Social support follow up
- Medication review (incl Comm Pharmacist if able)
- Discuss options for Flu and Pneumococcal immunisations
- **COMPLETE/UPDATE COPD ACTION PLAN** – and entered
on Indici/MedTech patient management system
- ***If required – book in appointment for spirometry testing***

Ensure patient is connected with Long Term care for ongoing
management.