Mobile phone security

Secure your mobile phone

Lock the screen using a **6** digit pin, your fingerprint or your face

Set your phone to **lock automatically** if idle for a few minutes

Regularly back up the data on your phone to the cloud

Avoid free WiFi – it's possible for others to see what you're doing when you use them

Reset to factory default if you sell or donate your old phone

Set up 'find my phone'

Services available for **Android & Apple** phones

Depending on the phone and the set up you can:

- ✓ **lock** the phone screen remotely
- ✓ **activate** the ringtone at maximum volume
- ✓ **back up** any data on the device
- ✓ **locate** your phone on a map
- ✓ **delete** all data on the device

Set up varies between devices and models –
search online or ask your IT provider

Rogue mobile apps – Counterfeit apps made to look like the original
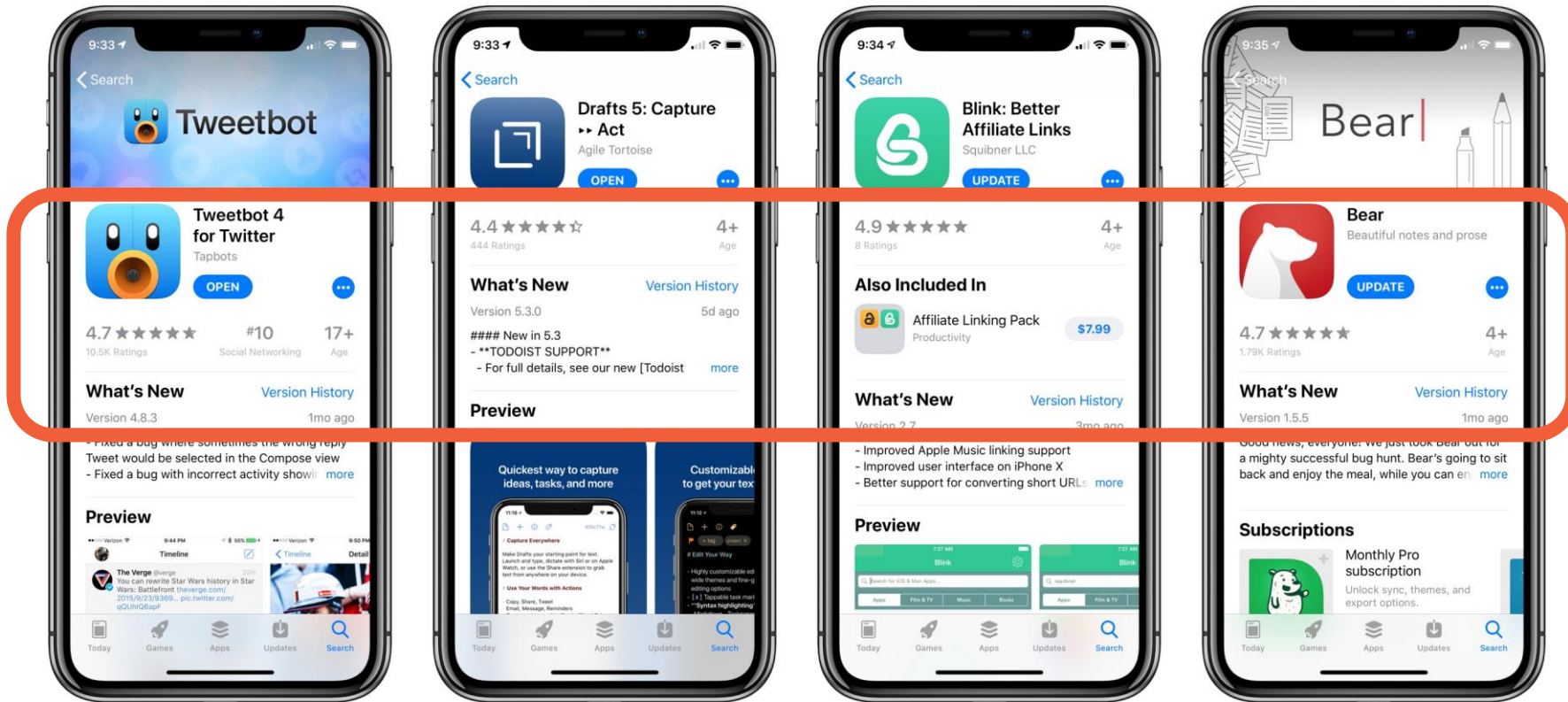
When downloading apps check they:

- ✓ Have ratings and reviews
- ✓ Have a version history
- ✓ Have a listed author that matches the company (e.g. bank)
- ✓ Are available on Google play or iOS app store – **do not** download from a link in an email!
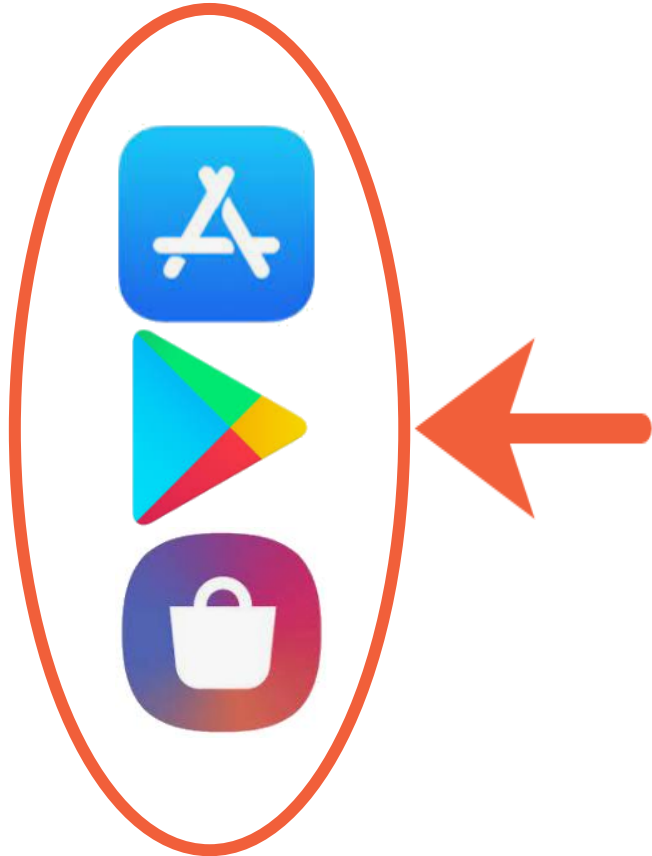
Smishing – Phishing via SMS on your phone

Do not click on a link received via text message (SMS)

If the text message is from your bank or a business you have an account with, you need to contact them directly

ASB warns customers about scam text messages…

Keep your mobile phone up to date

Operating system – enable auto updates in settings & check in settings to see what updates may be pending
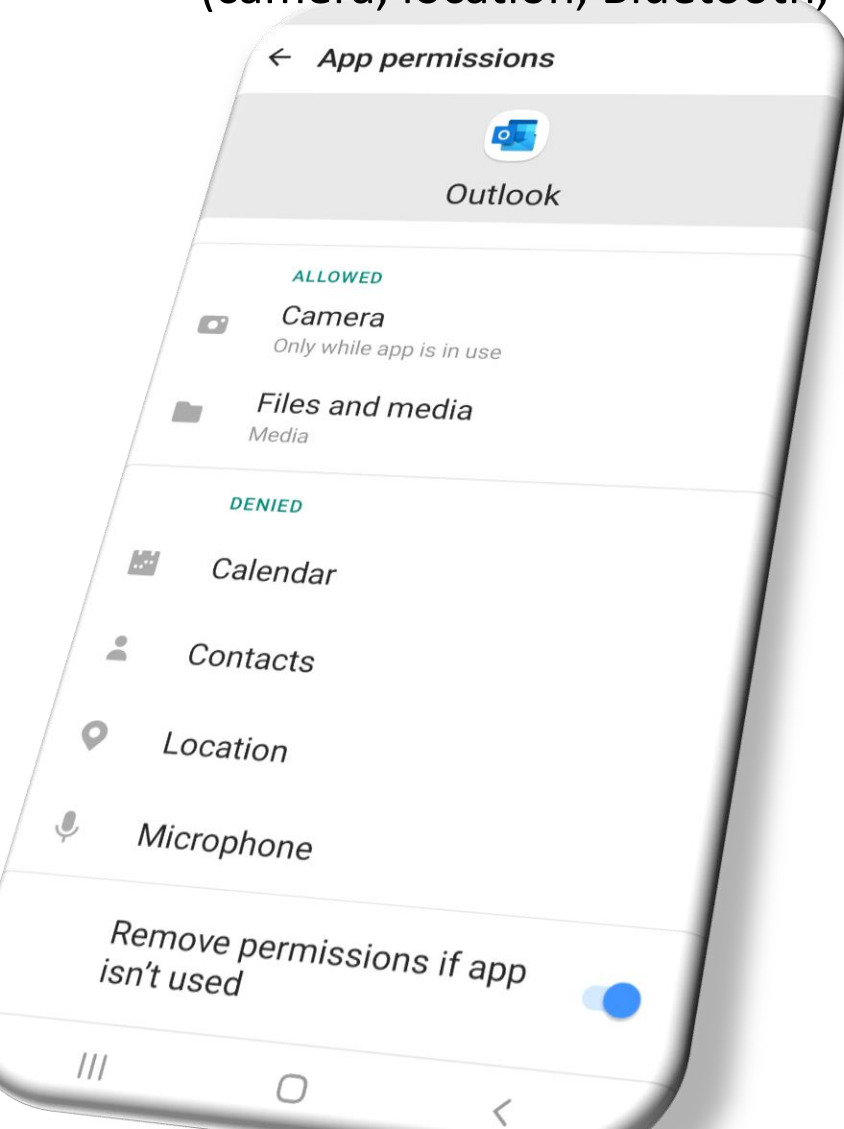
Apps – enable auto updates in settings in the app store & check to see what updates may be pending

Unused apps – Review the apps you use and uninstall any apps you aren't using

Review app permissions

(camera, location, Bluetooth, microphone, voice command –Siri/Bixby)

Automatically remove permissions for unused apps

Setting permissions for new apps – utilise the "Allow only while using the app" setting (exceptions – COVID19 and FindMyPhone)

Review and change permissions – Review app permissions and deny permissions that don't make sense

iPhone   Android