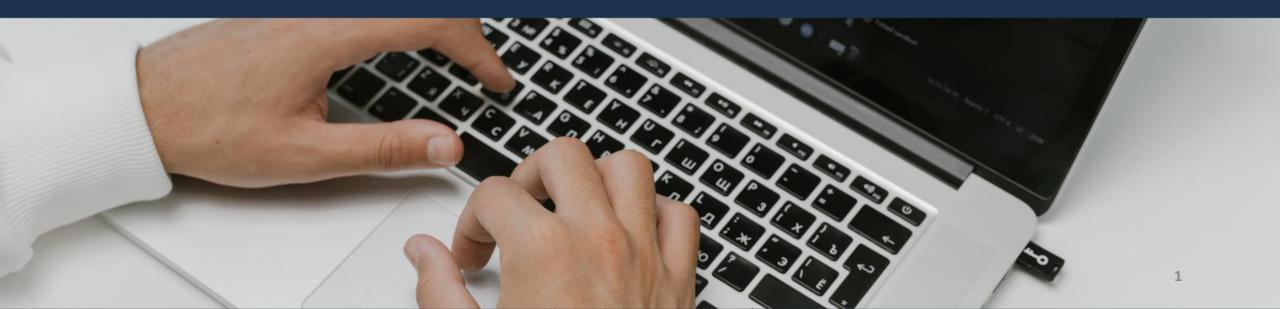# Email Systems

# Do I need to change my email service?

*"All health sector agencies must enable opportunistic Transport Layer Security (TLS) version 1.2 or later, on e-mail servers that make incoming or outgoing e-mail connections over public Internet infrastructure."* - **MoH advice on securing emails**

This means that **all health providers must** use an e-mail service that provides capability to enable and manage these settings.

| Providers with this capability | |
|---|---|
| **Microsoft 365** | **Google Workspace** (formerly Gsuite) |

# What about other email services like Inspire, xtra or Spark Business?

**Spark**   TLS capability **not** fully built in

**Xtra Mail**   TLS capability **not** fully built in

**inspire**   TLS capability **fully** built in
Business emailing solution not available
Individual use only

# What about regular free Gmail?

| | Regular free Gmail | Google Workspace |
|---|:---:|:---:|
| TLS 1.2 enabled | ✓ | ✓ |
| Google support available for account administrators (day-to-day or if your account is compromised) | | ✓ |
| Security and management controls such as anti-phishing, email backups and adding/removing email accounts for joining/leaving staff | | ✓ |
| Custom email for your business | | ✓ |

**NOTE**: MoH is currently updating advice around the use of Personal Gmail and Secure messaging

# Action Plan!

Invest in a **secure business email** service that meets TLS requirements as the minimum